

itelligence AG becomes a member of the global SAP “Operation Quality Initiative”

Bielefeld, October 20, 2004 - itelligence AG today announced that it has audited by SAP AG as a global Hosting Partner. SAP AG has thus made itelligence AG a member of its “Operations Quality Initiative”, which focuses on quality and service management processes in the hosting segment.

The successful audit proves the high technological quality, innovation and security of the systems hosted by the company. In addition, the audit confirms itelligence AG's comprehensive experience on all SAP® solution platforms in the hosting segment. In the context of the initiative, a few selected SAP Partners will cooperate with a view to technological issues, service management and optimized operating expenses.

Says Oliver Schreiber, Director Business Unit Outsourcing & Services: “The successful audit gives clear evidence of our long-standing experience in IT outsourcing projects for the mid-market. I am pleased that we are now a member of the ‘Operation Quality Initiative’ and will cooperate even more closely with SAPHosting.”

At present, more than 400 - mostly medium-sized - companies use the high quality standard of the different services provided by itelligence Outsourcing & Services. The range of services includes everything from the operation of complete system environments to tailor-made international support and service concepts.

About itelligence AG:

itelligence AG is a leading international full-service provider for SAP employing some 950 highly qualified employees in 15 countries and in 4 regions (America, Western Europe, Eastern Europe and Germany/Austria). As a mySAP Business, Service and Support Alliance as well as Global Partner Hosting and Global Services Partner, itelligence realizes complex projects in the SAP environment for over 1,200 customers worldwide. The company's services range from SAP consulting and licensing to outsourcing and services to proprietary industry-specific SAP solutions. In 2003, itelligence AG generated total sales of EUR 145,6 million.