

itelligence AG certified in Run SAP® methodology

By achieving certification to implement end-to-end solution operation standards, itelligence AG provides its customers with more efficiency and reduced downtime at lower costs

Bielefeld (Germany). January 27, 2009 – itelligence, an SAP® services partner, today announced it has been certified by SAP AG as a provider of solution implementation based on the Run SAP methodology. itelligence is among the first SAP partners to be certified in the Run SAP methodology and will incorporate the methodology into its implementation standards.

“By integrating the Run SAP methodology into our own standards, we can now go one step further than simply implementing solutions in line with our customers’ demands,” said Markus Kellermeyer, head of Technology at itelligence AG. “By means of the SAP standards for solution operations, we can now offer our customers a proven methodology that allows them to make optimum use of their SAP applications at reduced cost. The impact is visible – if the Run SAP methodology is used systematically, the user can save up to 20 percent in administration and support costs, in addition to having a higher quality of service.”

The Run SAP methodology is a tried and tested methodology that focuses on application management, business process operations, and the administration of SAP applications. It provides SAP best practices for process flows, content, services, training and tools for the successful implementation of end-to-end solution operations. The Run SAP methodology supports the entire product lifecycle from design to creation through to work processes and optimization of the SAP solution that has been implemented. In addition, the methodology describes how end-to-end solution operations can be implemented for different SAP solution-based business processes.

“We applaud itelligence in becoming one of the first SAP services partners certified in the Run SAP methodology,” said Dr. Uwe Hommel, executive vice president of Active Global Support at SAP AG. “By adopting the end-to-end solution operations standards provided by the Run SAP methodology, itelligence will deliver to its customers a higher level of effectiveness and efficiency.”

itelligence Press Release

itelligence AG certified in Run SAP® methodology

The Run SAP methodology is an integral part of SAP Enterprise Support services, a holistic support model designed to enable continuous improvement and successful solution operations at lower risk and cost.

SAP customers will realize the benefits of operating with the end-to-end standards. SAP standards for solution operations are a prerequisite for the continuous improvement of SAP solution operations. Not only do they enable automation, reducing the cost of operations, but also improved traceability and an audit trail, helping companies to achieve cost efficiency, quality assurance and compliance enablement.

About itelligence

itelligence is one of the leading international full-service providers for solutions in environments running SAP solutions, with more than 1,400 highly qualified employees in 17 countries and in 5 regions (Asia, America, Western Europe, Germany/Austria and Eastern Europe). As an SAP global hosting partner and SAP global services partner, itelligence realizes complex projects in the SAP solution—based environment for over 3,000 customers worldwide. itelligence obtained gold-level status as an SAP channel partner as part of the SAP PartnerEdge™ program in Germany in 2006 and in the U.S.A. in 2007. The Company's comprehensive services in support of SAP solutions range from strategy consulting and licensing to proprietary industry-specific solutions to outsourcing & services. In 2007, itelligence generated total revenues of MEUR 190.9 and according to preliminary figures, itelligence generated revenues of MEUR 216 in 2008.

SAP, SAP PartnerEdge and all SAP logos are trademarks or registered trademarks of SAP AG in Germany and in several other countries.

All other product and service names mentioned are the trademarks of their respective companies.

SAP Forward-looking Statement

Any statements contained in this document that are not historical facts are forward-looking statements as defined in the U.S. Private Securities Litigation Reform Act of 1995. Words such as "anticipate," "believe," "estimate," "expect," "forecast," "intend," "may," "plan," "project," "predict," "should" and "will" and similar expressions as they relate to SAP are intended to identify such forward-looking statements. SAP undertakes no obligation to publicly update or revise any forward-looking statements. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. The factors that could affect SAP's future financial results are discussed more fully in SAP's filings with the U.S. Securities and Exchange Commission ("SEC"), including SAP's most recent Annual Report on Form 20-F filed with the SEC. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates.

Public Relations:
Silvia Dicke
Tel: ++49 (0) 521-91448 107
Fax: ++49 (0) 521-91445 201
silvia.dicke@itelligence.de

itelligence AG
Königsbreede 1
33605 Bielefeld
<http://www.itelligence.de>