

Full-service IT provider itelligence implements project in record time

Randstad has itelligence host all of its SAP applications and central IT systems in Germany

Bielefeld (Germany), April 29, 2008 – The successful employment services company Randstad Deutschland GmbH und Co. KG has switched its hosting partner for all central IT systems in record time. This was announced today by the SAP outsourcing specialist itelligence AG. In just four and a half months, in the company's data centers in Bautzen (Germany) itelligence was able to set up a highly integrated system landscape with the highest availability for around 3,500 SAP ERP work stations, 1,500 business warehouse, 2,500 portal and 2,500 Customer Relationship users.

With this, the itelligence data center supports a total of 60,000 Randstad employees in 530 of the employment services market leader's branch offices in Germany. As the world's third-largest employment services provider, the Dutch parent company – Randstad Holding nv – generated revenues of BEUR 9.2 in 2007 with a total of roughly 390,000 employees. In Germany alone, revenues of roughly BEUR 1.62 were generated.

Implementation of this highly complex outsourcing project not only involved a challenge of particularly great magnitude, rather with this step of changing its hosting partner Randstad strove to achieve the goal of significantly improving the stability and performance for all of its enterprise-critical applications. Furthermore, in the future the selected service provider must also offer convincingly quick response times and greater flexibility in productive operation.

Werner Schultheis, CIO of Randstad Deutschland explains: "High performance companies require an agile and dependable partner who can also keep up with a high pace of innovations and the accompanying technological changes. This applies in particular to highly integrated system landscapes. itelligence won us over with their strong customer orientation and quick fulfillment of requirements. With the deployed technologies, already today we have been able to reduce system response times by a factor of 2. We consider our partnership with itelligence to be a strategic cooperation and as an important foundation for ensuring our continued growth."

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Oliver Schreiber, Director of Outsourcing & Services of itelligence AG adds: "We are pleased to gain Randstad as a successful and robustly growing customer for our services and operate one of the most highly integrated SAP landscapes for them. With this landscape, Randstad has already integrated all processes of the diverse backend systems via the SAP portal and made them available to users, thus providing a good example of the application of enterprise SOA (eSOA) scenarios."

From a technical standpoint, the SAP system landscape is operated based on several clustered and highly available IBM pSeries servers on an IBM AIX platform. The SAP Solution Manager assists in controlling and monitoring these systems. Along with the SAP applications, in its data centers itelligence also supports a very extensive Citrix Server Farm for Randstad as well as non-SAP applications, thus operating all central IT systems for Randstad Deutschland. The agreed services are provided around the clock 7x24 and hence are secured by a disaster recovery concept.

About itelligence

itelligence is one of the leading international full-service provider for SAP employing more than 1,220 highly qualified employees in 16 countries and in 5 regions (America, Asia, Western Europe, Eastern Europe and Germany/Austria). As a mySAP Business, Service and Support Alliance as well as Global Partner Hosting and Global Services Partner, itelligence realizes complex projects in the SAP environment for over 2,500 customers worldwide. In 2006, itelligence obtained the status as Gold Partner SAP in Germany, U.S. followed in 2007. The company's services range from SAP consulting and licensing to outsourcing and services to proprietary industry-specific SAP solutions. In 2007, itelligence generated total sales of EUR 190,9 million.

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