

SAP Solutions

SAP Business ByDesign for Service Providers

It's a small world, and its language is SAP.  
So why not profit from it, wherever you are?

**it**elligence

For service providers, information is key.

# So when you're out on the road, let your office come to you!

»SAP Business ByDesign allows you to develop project processes that are both smooth and transparent. With this solution you will always have the information you need to hand, as well as the reliable data and powerful tools you need to successfully manage your processes.«

intelligence AG

The service industry is undergoing a rapid transformation. Innovative business models are creating new possibilities for service providers in all sectors. Increasingly exacting demands are being placed on employees and project requirements are becoming ever more demanding. Consequently it has never been more important to provide support for your valued consultants, engineers, and technicians through integrated project management.

A lack of transparency in the project workflow makes it harder for the management team to take the right decisions. Budget overruns need to be identified as soon as possible in order that remedial action can be taken, roles and responsibilities adapted, and potential losses avoided. Only a complete and integrated solution can provide you with the clear overview necessary to ensure collaborative team efforts run smoothly at both project and company level.

### **SAP Business ByDesign Supports the Entire Project Life Cycle**

#### **Project Planning**

Several intuitive graphic tools allow you to oversee your planning and project processes – keeping you on track at all times. A clear overview of the information relevant for your business, such as the status of individual project tasks or time lines, can also be accessed at any time.

#### **Resource Planning and Acquisition**

Whether you are planning your resources at the tendering stage or are already in the process of staffing your project, SAP Business ByDesign helps you to distribute the workload evenly, identify skills online, and put together your ideal team. You can also assign resources to the project as required and easily manage the project team. Shared documents and automated work flows optimize communication within the team, promote close cooperation, and assure the exchange of knowledge, making life easier for everyone involved. The integrated ordering system also allows you to recognize and remedy any bottlenecks, and submit a direct request for external resources for the project.

#### **Employee Time Tracking**

Time tracking is an integral component of SAP Business ByDesign project management. Once the project schedules have been approved, the solution assigns the associated chargeable amount to the project within a defined structure. Powerful analysis tools allow you to monitor project progress in real-time, so any irregularities can be corrected quickly and efficiently.

#### **The Comprehensive On-Demand Software for Medium-Sized Businesses**

You can manage your most important business processes quickly and conveniently using the business solution.



SAP Business ByDesign connects central company divisions such as marketing, sales, and project management. Integrated analysis functions provide you with a comprehensive insight into all key central company data.

As a flexible and scalable solution, SAP Business ByDesign includes powerful functions that can be expanded or adapted at any time. Your company can thus continue on a strong growth path and strengthen its competitiveness, while at the same time keeping its financial expenditure low. This complete and company-wide integrated solution brings transparency and automation to your business processes. So why not take advantage of the potential offered by SAP Business ByDesign to secure your company's future success?

#### **IT Made Easy – with SAP On-Demand**

With on-demand software, the functional benefits of a business solution become affordable for medium-sized companies. This "rental solution", which is available for a calculable fixed price – inclusive of user fees, support, and operation – ensures that all the central components of your future-oriented system are compliant with one another and adhere to all safety and data protection requirements for worldwide access.

SAP experts manage, monitor, and update your software in state-of-the-art data centers equipped with the latest encryption technology, meaning that performance, availability, and data security are guaranteed. New legal regulations and compliance directives, as well as functional updates, are implemented for you without any interruption to your business operations. Functions and data are easily accessed via your web browser and your company's IT landscape remains streamlined and cost-effective. What's more, large investments in software and IT infrastructure are no longer required.

#### **SAP Business ByDesign Meets Your Demands**

- Manageable low costs – lowest TCO
- Latest software available thanks to automatic updates
- Integrated learning environment
- Opportunity to test out the solution using a full trial version
- Fast implementation
- Integrated multi-stage service and support concept

Our experience shows that every industry has different processes and therefore different requirements for its IT solutions. That's why our IT and industry specialists work together hand in hand on your solution!



**SAP Certified**  
Powered by SAP NetWeaver®

### SAP Business ByDesign

SAP Business ByDesign is SAP's latest solution for small and medium-sized companies. The unique feature of this comprehensive on-demand solution is that you don't have to install anything on your server in order to work with the system. With its service-oriented architecture, the software can be accessed over the internet – all you have to do is register to use it! SAP Business ByDesign contains all the important functions that you need in your day-to-day business activities and offers you an array of help functions to make the new software even easier to use.

### SAP Expertise for Medium-Sized Businesses

itelligence AG, based in Bielefeld, Germany, is a leading international IT service provider for SAP environments, employing over 2,000 highly qualified staff members in 20 countries. The company, which was founded in 1989, specializes in the areas of SAP consultancy, SAP licensing, SAP software-as-a-service, outsourcing and services, and the development of in-house SAP industry solutions.

### Focus on Medium-Sized Companies

itelligence has developed and implemented the largest number of SAP AG certified SAP Business all-in-one industry solutions worldwide. We have invested heavily in professional industry expertise to enable us to offer added-value and future-oriented consultancy services and solutions. Only when we speak and understand your language can we help you implement technological solutions that will give you that competitive edge in the years to come.

### IT Outsourcing at the Highest Level

itelligence operates customer data centers in Germany, Malaysia, Poland, Switzerland, and the USA. As a certified SAP Global Hosting Partner, our organization and processes regularly undergo safety and quality inspections by SAP AG.

You can find additional information, as well as comprehensive reference lists at [www.itelligence.info](http://www.itelligence.info)

#### Analysis & Development

We analyze your systems and processes and evaluate your optimization potential.

#### Concept Development

We define objectives and develop with you a solution that fits your needs best.

#### Prototyping

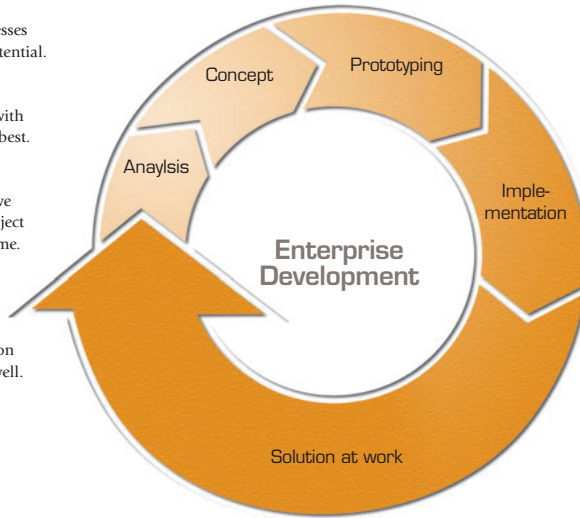
Based on our industry experience we create prototypes to make your project transparent and verifiable at any time.

#### Solution Implementation

We implement the solution and make final adjustments. If it is required we will roll out the solution at your international locations as well.

#### Solution at work

While your solution contributes to your business success we take care of maintenance and support.



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